



FACTORY DIRECT
— FLOORING —

Vinyl & Cushion
Floor
**Installation
& Care Guide**



IMPORTANT NOTES ABOUT YOUR FLOORING. READ BEFORE INSTALLING

Care Guide

Acclimatization and Storage

Your new flooring has to be acclimatized for 24 hours before installation begins. The flooring must remain in its packaging stored horizontal in the room, which it is to be installed into. Please Note the room must be between 18° and 24°, room conditions should never exceed 50° or fall below 10°.

Subfloor

It is of the utmost importance that the subfloor is dry, clean, solid and flat. You can find appropriate electronic moisture meters in DIY stores, the subfloor must be flat and the flatness tolerances must be observed. The installer must always and in particular with renovation work check the current status of the subfloor, if it does not meet the requirements stated here extra work will need to be carried out to level the subfloor out, to determine the flatness of your floor apply these tolerances over 3m length the floor must not be more than 3mm difference.

Underfloor Heating

We can recommend water based underfloor heating systems be used with your vinyl or cushion flooring with a temperature not exceeding 27°C and an average running of 20°C. The heating must be turned off 48hrs prior to installation and once the flooring has been installed turned on with an increase in working temperature of 5°C per day until normal operating temperature has been reached. Water Based heating pipes are to be fitted a minimum of 30mm below the subfloor surface and electric based cables and grids a minimum of 10mm.

Tools

Having the correct tools and equipment and understanding of how to use them safely is key to a successful installation, Broom and or a vacuum cleaner, tape measure, pencil, ruler, utility knife.

PLEASE NOTE

All flooring will CHIP, DENT and SCRATCH unless care is taken to PROTECT it, FELT PADS should be used on all moveable furniture. Matting at room entrances will greatly reduce grit and dirt from being transferred onto your flooring.

Liability for the installation remains with the installer following the fitting instructions and guides supplied and ensuring that the product and area are both suitable to be installed.

Prevent the flooring from coming into contact with a large amount of water, or from being submerged as the click connection is not waterproof.

Conservatories and rooms with excessive light should be avoided unless protection screens are used, this can be glass protection or blinds.

Always inspect materials for faults or damage as no claims on surface defects can be accepted after installation.



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Laying

Ensure there is enough material to avoid all risk of movement during use, secure the floor covering around the perimeter of the room using a double-sided tape adhesive

When the surface to be covered needs several lengths please note the following recommendations:

for patterned or decorated floor coverings

* lay the lengths in the direction they naturally unroll

* overlap the lengths to join up the pattern or decoration and cut through both layers using a straight-edge and straight blade knife.

for single coloured or non-patterned floor coverings

* lay the lengths alternately head to tail and overlapping

* use a straight-edge and a straight knife to create a clean join.

In certain cases the installer will have to decide on the most attractive positioning of the lengths before cutting. To ensure the joins remain clean over time, it is preferable to cold-weld them using a suitable liquid seal.

First use

When the installation is completed, the surface of the floor covering can be cleaned with warm water to which a neutral detergent has been added. Never use solvents to remove logos or information printed on the surface of the product as the ink used is water soluble.

Periodic maintenance

For grained or textured surfaces a manual or mechanical in-depth cleaning is recommended at suitable intervals, using a neutral detergent in water and a nylon brush. After brushing eliminate the dirty water using a floor scraper, rinse with clean water, remove the surface water and dry with a floor cloth.

Fully adhered installation

The responsibility regarding the quality of the adhesives and its use in accordance with the recommendations of the adhesive manufacturer, is the responsibility of the adhesive manufacturers and the installers, respectively.

- Use a finely notched trowel (1.5mm x 5mm) to apply the adhesive.

- To ensure that the subfloor surface is perfectly prepared, primers, proprietary sheet products and self-levelling compounds should all be applied / installed according to the manufacturers' recommendations or country standards relating to preparation.

- Use only acrylic emulsion or dispersion adhesives.

- Emulsion adhesives are sensitive to frost, application of adhesive can only be undertaken in a warm atmosphere.

- Acrylic emulsion or dispersion adhesives have a consumption rate of between 250 - 350g/m² depending on the backing of the floor covering and the porosity of the subfloor surface.

- As soon as the adhesive has been applied, place the floor covering into the wet adhesive and smooth the surface of the floor covering evenly into the adhesive below. This will ensure an equal bond has been achieved and also ensure that no grin-through from the adhesive serrations will be visible.

- Foot traffic and the installation of furniture are not permissible until 24 – 28 hours have lapsed from the time of installation.



Aftercare

How to Care for Your Floor

1. Remove all loose dirt and debris from the flooring by using a vacuum cleaner, broom or a dust pan and brush, electro static wipes, if you are using a vacuum cleaner please refer to the manufacturers guidelines and make sure that it will be suitable for cleaning aqua plank flooring.

2. We recommend that only PH Neutral cleaners and disinfectants are used during the cleaning of your new floor, try to remove spills as soon as they arrive on the floor and rinse with warm clean water, please be aware no flooring product will be impervious to every chemical or solvent and to avoid rubber and petroleum based products such as tyres, casters, floors mats and asphalt sealers which may contain chemicals that could react and permanently stain your floor.

3. We recommend fitting a suitable non-rubber backed doormat as this can prevent up to 80% of tracked in dirt debris.

4. Avoid swamping the floor area with detergent and rinse water, take care to remove all liquids off the surface as re-deposited rinse water with dirt and detergent can settle on the surface and give a hazy appearance.

HELPFUL TIPS

Avoid dragging or sliding heavy items of furniture, appliances or objects across the surface of the floor.

Spending a small amount of time looking after your new vinyl floor will ensure that it continues to look at its best and provide you with many years of carefree use without the need of costly maintenance and repairs.

Never use abrasive cleaners or scourers

Never use waxes or floor polishes during cleaning

DO USE MOP AND WATER FOR CLEANING

DO USE DRIP TRAYS UNDERNEATH POT PLANTS

DO USE PH NEUTRAL CLEANERS

DO REMOVE ANY SPILLS OR EXCESSIVE LIQUIDS AS SOON AS THEY OCCUR

