



**FACTORY DIRECT**  
— F L O O R I N G —

Quick Step  
Eigna &  
Impressive  
**Installation  
& Care Guide**



**IMPORTANT NOTES ABOUT YOUR FLOORING. READ BEFORE INSTALLING**

# Care Guide

## Acclimatization and Storage

Your new flooring has to be acclimatized for 48hrs before installation begins. The flooring must remain in the packs, stored horizontal in the room which it is to be installed. Please note the room must be between 18° and 24°. Heat sources or other direct radiant heat exceeding 50° are not allowed. The relative air humidity must be between 40% - 70%.

## Subfloor

It is of the utmost importance that the subfloor is dry, clean, solid and flat. You can find appropriate electronic moisture meters in DIY stores if required, the subfloor must be flat and the flatness tolerances must be observed. The installer must always and in particular with renovation work check the current status of the subfloor, if it does not meet the requirements stated here extra work will need to be carried out to level the subfloor out, to determine the flatness of your floor apply these tolerances over 1m length the floor must not be more than 2mm difference and over 2m that rises to 4mm.

## Underfloor Heating

We can recommend water based underfloor heating systems be used with a suitable engineered flooring in conjunction with a suitable underlay, a temperature not exceeding 27°C and an average running of 20°C. The heating must be turned off 48hrs prior to installation and once the flooring has been installed turned on with an increase in working temperature of 5°C per day until normal operating temperature has been reached. Water Based heating pipes are to be fitted a minimum of 30mm below the subfloor surface and electric based cables and grids a minimum of 10mm.

## Tools

Having the correct tools and equipment and the understanding of how to use them safely is key to a successful installation, in conjunction with some standard hand tools Hammer, Hand Saw, Square, tape measure, screw driver you may wish to use power tools such as a chop saw, jigsaw or cordless screwdriver to speed you along, paying attention when cutting with power tools to observe the blade cutting direction and place the plank accordingly to prevent breakout on the finished surface.

## Expansion

Depending on the climate conditions your flooring **will** expand or contract, it therefore needs to be kept a suitable distance away from any fixed structures such as walls, supports, door frames, radiator pipes etc, this is called the expansion gap.

This gap should be a minimum of 10mm when using solid or engineered floors a gap of 8mm can be allowed on Laminate in smaller areas on each edge of the floor, larger areas the gap will need to be increased. As a guide each linear meter of flooring fitted requires a 2mm gap either side of the floor, e.g. a 6m run will require an expansion gap of 12mm each side of the floor. Larger areas such as angular areas or installations that cover more than one room will require additional clearance, these gaps can be hidden by using expansion profiles or a scotia bead, for areas over 6m x 10m please call for further assistance.

## PLEASE NOTE

All flooring will CHIP, DENT and SCRATCH unless care is taken to PROTECT it, FELT PADS should be used on all moveable furniture. Matting at room entrances will greatly reduce grit and dirt from being transferred onto your flooring.

Liability for the installation remains with the installer following the fitting instructions and guides supplied and ensuring that the product and area are both suitable to be installed.

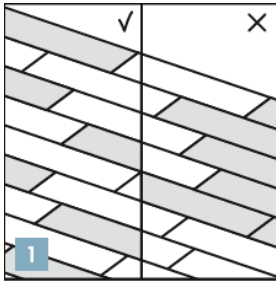
Prevent the flooring from coming into contact with a large amount of water.

Conservatories and rooms with excessive light should be avoided unless protection screens are used, this can be glass protection or blinds.

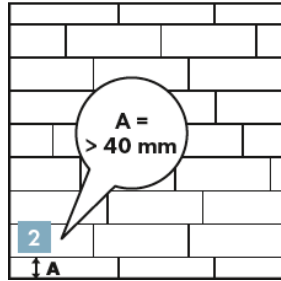
Always inspect materials for faults or damage as no claims on surface defects can be accepted after installation.



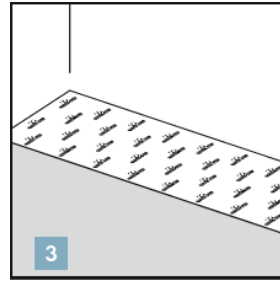
# Quick Step Eligna & Impressive Installation Guide



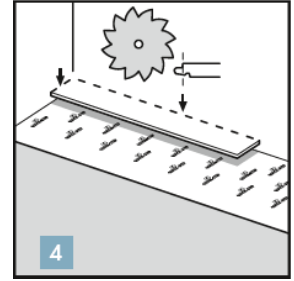
Always work out of more than one box to allow for a good mixture of colours and tones. It gives a good visual effect if the floor boards are fitted in the same direction as the longest wall and parallel to the incidence of light.



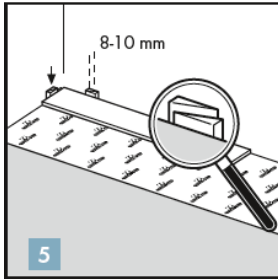
Measure the length and width of the room to plan a balanced appearance. If the last row is less than 40mm it will be easier to cut down the first row to give balance between the two rows.



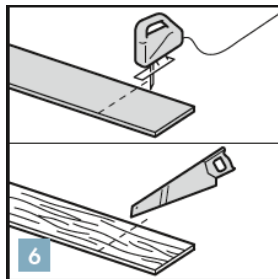
Install the underlay as per width and add a new layer as the installation continues. Underlays will help smooth unevenness, insulate, reduce noise. Quick Step offer a full range including underlays with a vapour barrier.



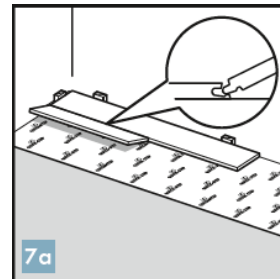
Begin the first row with a full plank, with a saw cut off the tongue from the long and short side, these will be placed next to the wall.



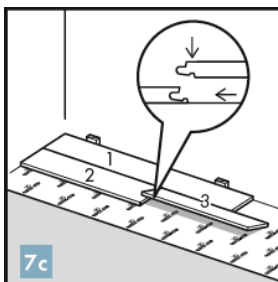
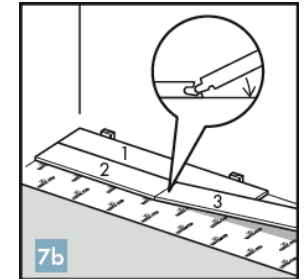
Use spacers between the planks and the wall, this will ensure that your expansion joint is wide enough and maintained between 8 – 10mm.



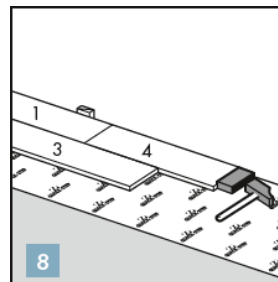
Some boards will require cutting, observe the cutting direction of the blade to prevent breakout, handsaw's cut from the décor side, jigsaws with an upcutting blade cut from the rear of the board.



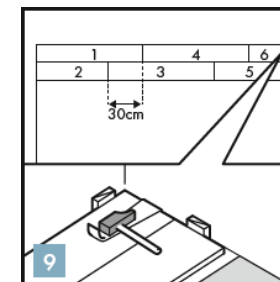
To install a panel, position it at an angle of 20° to 30° to the panel already fitted. With a gentle rocking motion up and down and applying forwards pressure the panels will click into place automatically.



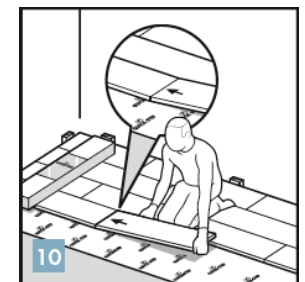
Using this method continue to build up the row.



Uniclic also allows you to tap the panels into each other without the lifting, a Uniclic tapping block must be used, take several taps to join never a single blow.



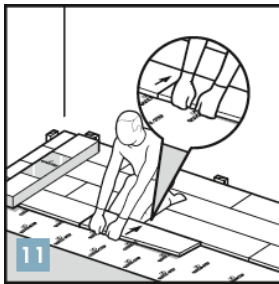
Where it isn't possible to use the tapping block, a pull bar can be used instead. This is ideal for against walls.



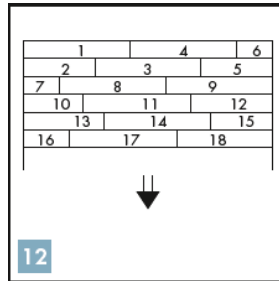
As your installation grows, place a full pack across the installed rows, flip your position onto the installed side and connect the short end of the panel.



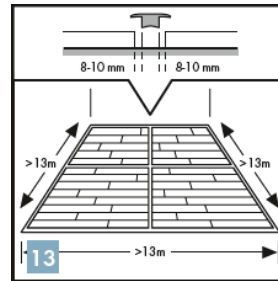
# Quick Step Eigna & Impressive Installation Guide



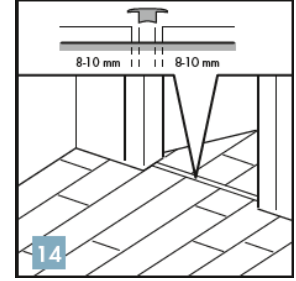
The boards can be clicked together by placing both hands close to the joint and pulling towards you on the long side.



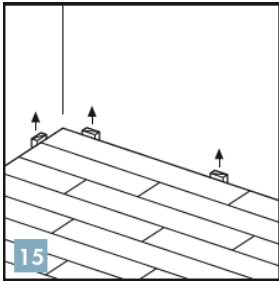
Using this method continue to build up the rest of the room.



If the length or width of the room exceeds 13m further expansion will need to be added to accommodate the floor as it expands and shrinks.



As the floors will expand and shrink depending on the current climate it is vital that the 8-10mm gap is maintained around all obstacles including door frames, pipes and around all edges of the floor.



Finally all expansion spacers can be removed to allow the floor to expand.



# Aftercare

## How to Care for Your Floor

1. Laminate flooring is one of the toughest and hardest wearing floor coverings and is very simple to care for ensuring it retains its beautiful look, a simple routine of dry mopping, vacuuming and sweeping will keep loose dirt and grit off its surface and prevent scratching from occurring.
2. Footmarks, dirt and stains can be removed with a thoroughly wrung out mop **Never** use a wet mop or excessive amounts of water in cleaning laminate floors.
3. More stubborn stains and marks can be removed with mild solvents with an alcohol content or with acetone nail polish remover **Never** use abrasive cleaners or scourers when cleaning a laminate floor.
4. The use of mats covering entrances from outside areas will prevent one of the biggest causes of surface scratches when dirt and grit is brought in underneath footwear.
5. Always lift furniture items they should never be dragged on laminate floors and the use of felt pads placed underneath will prevent surface damage during smaller movements and daily use at the point of contact with the floors surface.

### HELPFUL TIPS

Avoid dragging or sliding heavy items of furniture, carousels and point of sale across the floor.

Spending a small amount of time looking after your new Laminate floor will ensure that it continues to look at its best and provide you with many years of carefree use without the need of costly maintenance and repairs.

Never use abrasive cleaners or scourers

Never use wax or floor polishes during cleaning the floor

Never use a wet mop or large amounts of water during cleaning

Do use mats in high traffic areas and at entrances to your wood floor

Do remove any spills or excessive liquids as soon as they occur

Minor damages can be repaired with touch in kits to suit the colour of the floor

